



faster higher farther

FOR JULY 2, 2012 REPORT

Received & Inspected
JUN 18 2012
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June 12, 2012

Via U.S. Mail:

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Via Overnight:

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6); and (h) Report of High-Cost Recipient

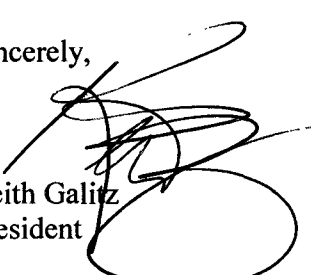
Dear Ms. Dortch:

Enclosed herein is the annual report for **Canby Telephone Association**, Study Area Code 532362 pursuant to §54.313 of the Commission's rules.

Please contact me with any questions at:

Phone 503-266-8200
Email kgalitz@canbytel.com

Sincerely,


Keith Galitz
President

Enclosure

Copies to:

Karen Majcher

Vice President-High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Public Utility Commission of Oregon
Attn: Filing Center
PO Box 2148
Salem, OR 97308-2148

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LIS ASIDE

Canby Telephone Association
2012 Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, **Canby Telephone Association**, by Keith Galitz its President hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)

47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).

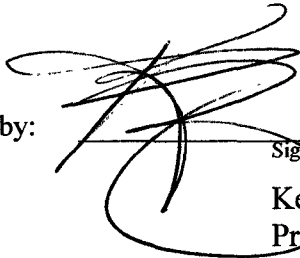
Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with applicable service quality standards as stated in Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. (See also Page 3)

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR § 54.202(a)(2). (See also Page 4)

Certified by:



Signature
Keith Galitz
President

Canby Telephone Association

2012 Annual 54.313 Report of High-Cost Recipient

Miscellaneous Information

Company is a state certified ETC and similar information was required for state reporting.

54.313(a)(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year - none

54.313(a)(4) The number of complaints per 1,000 connections in 2011 - 10.2

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Canby Telephone Association complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Canby Telephone Association complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

Canby Telephone Association
2012 Annual 54.313 Report of High-Cost Recipient

54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

Canby Telephone Association has the following back-up power capabilities:

Switches – stand alone and/or host

Switch 1 Canby CO- CNBYORXADS1 MetaSwitch VP3510: 230 KW Diesel generator, 200 gallons, can operate indefinitely with fuel refills during outage. – 48 volt DC battery backup is rated for > 8 hours continuous operation

Switch 2 Canby CO-CNBYORXADS0 Siemens EWSD: 230 KW Diesel generator, 200 gallons, can operate indefinitely with fuel refills during outage. – 48 volt DC battery backup is rated for > 8 hours continuous operation

Remote Central Offices

Remote Office Needy Remote- NEDYORXARS0 Siemens EWSD Remote: 50KW generator fueled with natural gas, can operate indefinitely with refueling. – 48 volt DC battery backup is rated for > 8 hours continuous operation.

Subscriber carrier (DLC, AFC, OPM, etc.)

Calix BLC Locations: Barlow, Haines, Dryland, Lilli, Macksburg, Mark, Whiskey Hill, Lone Elder, Carus, Eby, Redwood, Territorial, Sequoia. All have hookups for portable generators, which can be run continuously with refueling. All have -48 volt DC battery backup rated for > 8 hours continuous operation.

Network Interface Devices (NIDs)

Canby Telephone Association has 4,303 customers with metallic (copper) connections to the Central Office and their NIDs are powered from the Central Office.

Canby Telephone Association has 2,852 customers with non-metallic (fiber optic) connections to the Central Office. These customers' ONTs are battery powered in case of emergency. The batteries are rated to last >8 hours under continuous use.

Ability to reroute traffic around damaged facilities:

Canby Telephone Association has redundant facilities between its exchanges and its connecting company / toll tandem. This redundant facility is in the form of a SONET ring with alternate physical facilities between **Canby Telephone Association** and **CenturyLink (formerly Qwest)**, its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations

Canby Telephone Association has 7,155 customers with current switching capacity of 1,000 simultaneous calls, and transport capacity for 1,000 simultaneous calls. **Canby Telephone Association** takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations.